



MCAHRMM Spring Conference

Education and Networking in Duluth

May 2nd – 4th, 2018

Registration Deadline: April 26th, 2018

**Conference Location: Greysolon Ballroom
231 East Superior Street, Duluth, MN
218-722-7466**

Block Hotel Information:

The [Sheraton](#) hotel, which is directly across the street from the Greysolon, will have discounted rooms available until Friday, April 6th. To receive the discounted rate, note that you are with MCAHRMM. Single and double rates for 1 king or 2 doubles is **\$149/night** and slightly higher for more occupants.

[Canal Park Lodge](#), which is located in Canal Park approximately 4 blocks from the Greysolon, will have discounted rooms available until April 8. To receive the discounted rate, note that you are with MCAHRMM. The rate is **\$109/night** for a lakeside room. This also includes hot breakfast each morning and a cash bar in the evening and complimentary appetizers.

Contact Hours

- CMRP 8.5 contact hours for Thursday and Friday
- Nursing 8.5 contact hours for Thursday and Friday
- **Additional contact hour(s) available - educational session Wednesday evening.**

JUST ADDED: Approved by IAHCSSM: 9.5 contact hours for the three days

**We believe this education offering meets the Minnesota Board of Nursing continuing education requirements.*

It is the personal responsibility of each participant to determine whether this activity meets the requirements for acceptable continuing education by the licensing organization.

To earn contact hours, participant must attend all sessions and complete an evaluation form.

MCAHRMM Conference Schedule

Wednesday, May 2nd, 2018

Time	Description
5:00p.m.-9:00p.m.	<u>Networking Event - beverages and light food provided. Join your colleagues for an evening of networking and education.</u>
6:00 p.m.-8:00 p.m.	<p><u>Welcome to the SPD</u> <i>Presented by: Delores O'Connell, LPN, BA, CRCST, CIS, CHL, AGTS, CSPDT Clinical Education Specialist Steris</i></p> <p>This will explain the various and unique needs of the Sterile Processing department, including a brief overview of the requirements needed for surveys and why it may appear they have duplicate needs from SCM.</p> <p>Delores O'Connell is a Clinical Education Specialist representing STERIS Corporation supporting IPT Healthcare in the Pacific Northwest. She is responsible for supporting the professional education needs to achieve best practices for sterile processing, infection control, surgical and endoscopy environments as it pertains to device processing.</p> <p>She holds a Bachelor of Arts in Business Management and Computer Science from the University of Illinois. As well she has certifications from IAHCSSM, SGNA and CBSPD. Most recently she was recognized for her work on the IAHCSSM Central Service Technical Manual 8th Edition as a Subject Matter Expert (SME) and was awarded the Educator of the Year Award from the Golden West Chapter of IAHCSSM covering Northern California & Northern Nevada</p>

MCAHRMM Conference Schedule

Thursday, May 3rd, 2018

Time	Description
8:00am - 8:30am	Registration: Includes Continental Breakfast
8:30am - 9:00am	Business Meeting
9:00am - 10:00am	<p><u>Keep an Eye on These Technologies - ECRI's 2018 Top 10 Watch List</u></p> <p><i>Presented by: Rob Maliff</i> <i>Director</i> <i>ECRI Institute</i></p> <p>For 9 years, ECRI has gathered 10 technologies that might impact patient care, supply chain cots, and hospital operations. This presentation will review the 2018 Top 10 Watch List and present healthcare leaders with actionable steps if they elect to pursue each one.</p> <p>Rob Maliff has been assisting hospitals, healthcare systems and international organizations with healthcare planning and patient safety issues for more than 25 years. He has worked in Africa and the Middle East establishing equipment maintenance programs, in the United Kingdom and Ireland in establishing technology-based clinical programs, and throughout North America in helping with alarm safety, capital planning and clinical engineering and health technology management operations.</p> <p>Mr. Maliff is currently the Director at ECRI Institute and has experience with start-up technology companies and with the U.S. Department of Defense' healthcare system. He holds a Masters of Business Administration from Temple University and a Bachelors in Engineering from Duke University. Mr. Maliff is a member of the American College of Clinical Engineering and the Health Information and Management Systems Society. He is a frequent speaker at healthcare conferences tackling the changing healthcare environment.</p>
10:00am - 10:15am	Break
10:15am - 11:15am	<p><u>The Case for Supply Chain as a Strategic Asset in Healthcare</u></p> <p><i>Presented By: Joe Tibbs, MBA</i> <i>Vice President of Solutions Operations</i> <i>Intalere</i></p> <p>Changing the perception and understanding the strategic importance of the supply chain is incredibly vital to the continued sustainability of healthcare providers. A contract portfolio is only part of a full supply chain solution. Most facilities leverage volume aggregation in an attempt to primarily solve for one business line, in one vertical, in one expense category. But it's not sufficient for healthcare to focus solely on cost reduction strategies. The focus must be on helping to develop transformational solutions and providing information recognizing the importance of the healthcare supply chain in improving efficiency, maximizing financial value</p>

and enhancing providers' ability to offer the highest quality of patient care. Providers must join the revolution to make supply chain excellence a core competency within their organizations and achieve their high-level strategic goals through supply chain initiatives.

In this session, you will learn:

- The real bottom line value of maximizing the efficiencies of your supply chain.
- How one provider transformed their supply chain and saved millions in the process.
- Three strategies individuals and organizations can implement to elevate the importance of supply chain in their organization.

As vice president of Solutions Operations, Joe Tibbs is responsible for managing key areas that assist in optimizing Intalere's sales strategies, including efforts relating to proposals, requests for proposal, membership and member implementation operations, and Intalere's customer relationship management system. In addition, Tibbs works closely with internal divisions to help develop and operationalize existing solutions and resources to enhance their value to Intalere membership. Tibbs currently serves as president of Rocky Mountain Association for Healthcare Resource and Materials Management (RMAHRMM) and holds a Certified Materials & Resource Professional (CMRP) designation. Tibbs received a bachelor's degree in Economics from the University of Utah and an MBA from Western Governors University.

11:15am - 11:30am Break

11:30am - 12:30pm **Data Management and Impact on Operations**
Presented by: Dave Rolston, BS
Vice President, Corporate Sales Technology
Medline Industries, Inc.

Discuss the impact and benefits of data in the areas of supply chain, the OR and EMR and even through charge master. The Supply Chain office is becoming the single source of truth for data that other systems rely on for efficient operation, proper case documentation, patient charging and reimbursement. No longer can several departments operate as they need with siloed data. Understanding the impact and benefits of valid data can help dictate how to create a data governance model for your organization.

Dave Rolston is the Vice President, Corporate Sales Technology for Medline Industries, Inc. In this position, Dave has overall responsibility for the growth, implementation and administration of Medline's technology related initiatives and operation aspects of our acute care corporate sales department

Dave started with Medline in 1993 as a manager in one of our software divisions. Dave was promoted from Manager of Sales and Distribution Systems to an IS Director in 2001. In 2004, he moved into a sales and marketing role for our customer facing technology. He has expertise in distribution, contracting, EDI, ERP integrations and supporting technologies in our industry.

12:30pm - 1:30pm	Lunch
1:30-2:30 pm	<p><u>Protocol Adherence</u> <i>Presented by: Ann Dine</i> <i>Leader of Clinical Marketing</i> <i>Medical Action Industries, an Owens & Minor Co.</i></p> <p>Bloodstream infections account for approximately 15% of all HAIs. The CDC guidelines as well as INS standards have been in place to address this problem. Unfortunately, adherence to medical best practices is still relatively low, ranging from 30%-50%. This raises the question of how to improve adherence.</p> <p>Since joining Medical Action Industries, Inc. (an Owens & Minor company) in 2015, Ann Dine has worked across product development, marketing, and organization change management projects. Most recently, Dine led a team that developed a novel solution for dressing change kits. The idea stemmed from her experience as a cancer survivor, a chapter in her life when she underwent multiple surgeries and identified a need for tools to help clinicians adhere to hospital protocol.</p>
2:30pm-2:45pm	Break
2:45pm-3:45pm	<p><u>Member Forum: Backorder and Recall Management</u> <i>Facilitated by: Board members and conference committee members</i></p> <p>Discussion time for all attendees to share their experiences, solutions attempted and successes with other attendees on two topics in healthcare that are a challenge for all of us: backorders and recalls that lead to product shortages. How do you decide clinically equivalent subs? How do you obtain products? How are practice changes determined?</p>
3:45-4:00 pm	Break
4:00pm - 7:00pm	Networking & Vendor Expo
7:00pm	Door Prizes

MCAHRMM Conference Schedule

Friday, May 4th, 2018

Time	Description
7:30am - 8:30am	Registration & Breakfast
8:30am - 10:00am	<p><u>AHRMM Board Update & Developing supply chain professionals for the future of healthcare</u> <i>Presented by Steve Kiewiet, CMRP</i> <i>Vice President Supply Chain</i> <i>BJC HealthCare</i> <i>Board Member AHRMM</i> <i>AHRMM liaison for MCAHRMM</i></p> <p>As vice president of supply chain for BJC HealthCare, one of the nation's largest nonprofit health care organizations, Steve Kiewiet leads an operations network consisting of more than 170 people across the 15-hospital system. Kiewiet oversees key strategic initiatives for BJC, including the current development of a centralized distribution strategy and implementation of RFID technology through an integrated inventory management system. He was responsible for the successful design and implementation of a nationally recognized and award-winning pilot, End-to-End Supply Chain Visibility, partnering with key strategic suppliers to break down traditional barriers in the cardiac stent supply chain.</p>
10:00am - 10:15am	Break
10:15am - 11:30am	<p><u>Quality Management Systems for Sterile Processing</u> <i>Presented by: Lena Cordie</i> <i>President</i> <i>Qualitas Professional Services, LLC</i></p> <p>Medical devices are becoming increasingly complex in design and varied in functionality, leading to more complex procedures and diversity of cleaning agents, equipment and knowledge needed to safely and efficiently process them. These factors, combined with the demands of workload and meeting customer expectations, increase the opportunity for error and risk to patient safety.</p> <p>Quality management systems are one method of mitigating these risks and AAMI's new standard, ST 90 - Processing of health care products—Quality management systems for processing in health care facilities, provides the necessary framework for a quality management system for sterile processing departments. A quality management system requires an organization to evaluate its activities, understand the interactions of these procedures, and evaluate the impact that quality or lack of quality has on overall patient safety. And as an added benefit, departments outside of sterile processing will be required to comply with quality system requirements when interacting with sterile processing, helping to eliminate some of the problems sterile processing departments face within their own facilities.</p> <p>Lena Cordie has over 20 years of quality and project management experience including 11 years as Director of Operations at Key Surgical, a medical device company focused on sterile processing, personal protection, and OR products. In this position she was responsible for overseeing all quality and regulatory functions, production, product procurement, and order fulfillment.</p>

As a consultant at Qualitas Professional Services, LLC, Ms. Cordie now focuses on helping companies implement sustainable quality management systems and globally compliant unique device identification (UDI) programs, and providing validation, documentation and project management resources to global medical device companies. She is an active member of:

- AAMI (Association for the Advancement of Medical Instrumentation) – serves as a voting member of many sterilization standards committees and co-chairs the terminology committee
- AHRMM LUC (Association for Healthcare Resource & Materials Management Learning UDI Community)
- ISO (International Organization for Standardization) – serves as a US representative and participates in ISO/TC 198 (ISO 17664 & ISO 11139) and ISO/TC 210 (ISO 13485 & ISO 15223) working groups
- RAPS (Regulatory Affairs Professionals Society) – serving as chairperson of the RAPS Twin Cities Chapter, and is a member of the RAPS European Council

11:15am - 11:30am **Break**

11:30am - 12:30pm **Clinical Supply Integration**
Presented by Martin Lucenti, MD, PhD
Senior Vice President, Clinical Operations Consulting
Vizient

Supply cost management does not start and end with cost. This is widely recognized by hospital leaders in all areas, from supply chain to service line management to operating room and cath lab directors. In today's value-based health care environment, organizations understand that continued segregation of clinical and supply chain operations is not a winning strategy. Integrating the supply chain with clinical teams to achieve the desired state of low-cost, high-value care is not a quick and easy process. It requires a multi-faceted approach: thoughtful work around physician engagement, deep insights from analytics, clinical evidence, and a structured process to continually identify opportunities and drive change.

Dr. Lucenti previously ran MedAssets' Clinical Operations Consulting segment. He is an Emergency Medicine physician who practiced at Northwestern Memorial Hospital where he served first as the Clinical Operations Director and then as Vice-Chair of Clinical Operations. He combines unique backgrounds in both medicine and operational engineering. Martin holds a Bachelor's of Science degree in Systems Engineering and Computer Science from the University of Virginia. He completed the Medical Scholars Program at the University of Illinois where he earned both a MD from the University's College of Medicine and a PhD in Industrial Engineering from the College of Engineering. He did his Emergency Medicine residency at Harvard Medical School where he served as Chief Resident. Martin has served in the National Guard since finishing college. He has been deployed three times to Iraq – the last two times working with the 10th Combat Support Hospital in the ER in Baghdad. He has also deployed to Afghanistan where he worked in the ER with the Combat Support Hospital in Bagram and as the Brigade Surgeon for the 86th Infantry Brigade Combat Team. Martin continues to serve in the Vermont Army National Guard where he is currently the acting State Surgeon.

All Presentation Topics and Speakers are subject to Change

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